

TRAINEE MOO Interview Notes 1 Feb 2022

- Was very new to HMCG and still under training as a MOO had a limited role.
- Assisted with entering tide times for Dover.
- When mobile numbers were provided the numbers of the were entered into the phone and saved as "ALPHA" "CHARLIE" etc.
- Used WhatsApp on the Dover Ops Room mobile phone if they were already using the app or would message to invite them to use App and say that it was Dover Coastguard messaging and requested they send their location or dial 999.
- Not always get responses back – less than half respond. Occasionally will get a response.

- On the night calls were being received on the mobile phone, wouldn't stop calling.
- EG answered one call, not last very long and not able to understand what was being said.
- Sometimes images were sent from small boats – images of children, can't remember is any sent that night.

- **Name** and **Name** noticed that a position on the French Tracker was not correct, so EG was asked to call French CG to query the position. Whilst on call they corrected the position and then gave EG information for Migrant 7 incident which EG wrote down on a piece of paper. Stuart Downs then entered the information into VISION and created the incident.