

# Transcript created by Epiq

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Speakers: Coastguard  
Port of Dover

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COASTGUARD: UK Coastguard, good morning.

PORT OF DOVER: Good morning, it's Name calling from the Operations' Room down at the ferry terminal. How are you?

COASTGUARD: Hi there. Sparkling. Your good self?

PORT OF DOVER: Yeah, very well, thank you.

COASTGUARD: How may we assist?

PORT OF DOVER: I think I have just had a call from a migrant RIB.

COASTGUARD: Have you? How come they keep calling you? They've obviously got your number now, haven't they?

PORT OF DOVER: I don't know because we had a couple last week apparently.

COASTGUARD: Yeah, you did because I was on nights when they called and we were, like, "Why have they phoned you?" Nothing personal but --

PORT OF DOVER: Yeah, very bizarre but -- no, absolutely. Clearly not British. And all he said was, "Can you help me?" And I could hear loads of people in the background of sort of male voices. It just came across as that type of thing. I'm pretty sure it was.  
I managed to get the number before the line went dead. Do you want to take it?

COASTGUARD: Yeah, fire away.

PORT OF DOVER: It's **Personal Data** 523.

COASTGUARD: And you've no names or anything?

PORT OF DOVER: No, all he said is, "Can you help me, please?" And I said, "Hello? Where are you?" And then I could hear all this other talking but it sounded like it was a little bit windy, you know, when you can hear wind in the phone.

COASTGUARD: Sure.

PORT OF DOVER: So I would hedge a bet that it was.

COASTGUARD: Okay, no probs. And right, can I just get your name, sorry?

PORT OF DOVER: Yeah sure, it's Andrea Hughes.

COASTGUARD: Okay, what's your number there?

PORT OF DOVER: **Personal Data** 427.

COASTGUARD: Okey dokey, right. If they call again if you ask them to dial 999, ask for the Coastguard --

PORT OF DOVER: Yes, yes.

COASTGUARD: The reason I say that is because their position will come up on my system then if they're in UK territorial waters.

PORT OF DOVER: Yeah, I mean they --

COASTGUARD: When they say, "We don't know where we are", I can find them.

PORT OF DOVER: Yeah. If there's the line hadn't gone dead then obviously that's what I would have done. But I'm fairly sure it was, so.

COASTGUARD: Okay, excellent.

PORT OF DOVER: All right?

COASTGUARD: Thanks for your call.

PORT OF DOVER: No problem. Thanks. Bye.

COASTGUARD: Cheers, Name Thanks, bye.

PORT OF DOVER: Bye, bye.

COASTGUARD: Bye.